August 16, 2017

Dear Acton Electricity Service Customer,

I am writing with information about the supply charges on your Eversource electric bill.

Currently, you are an Eversource Basic Service customer. This means Eversource delivers your electricity, and Eversource is also your electricity supplier (they buy electricity for you).

In September 2017, you will be automatically enrolled in the new Town electricity aggregation program, Acton Power Choice. With this program, Eversource will continue delivering your electricity, but the Town will select its own electricity supplier. To launch the program, Acton has signed a 24-month contract with Dynegy to increase the amount of renewable energy in your electricity for a price that is lower than Eversource Basic Service at program launch (savings cannot be guaranteed over time).

If you received this letter, you will be AUTOMATICALLY enrolled in Acton Power Choice, unless you choose not to participate.

- **If you participate:** Eversource will deliver your electricity, fix power outages, and bill you, but Dynegy will be your electricity supplier. You will see Dynegy and the program price on the supply portion of your Eversource electric bill. Delivery charges will be unaffected.

- **If you do not participate:** Eversource will continue to be your electricity supplier, and the supply portion of your electric bill will remain on the Eversource Basic Service rate.

**Program Benefits**

* **Local, renewable electricity** - Your electricity will now include more renewable energy than the minimum required by the state, and the extra will come from projects in New England.

* **Choice** - The program gives you two options: 1) Power Choice Standard, which includes 5% from renewable energy projects in New England, in addition to the minimum required by the state, and 2) Power Choice Green, which provides 100% renewable energy, all from renewable energy projects located in New England. You will be automatically enrolled in Power Choice Standard, but you may choose Power Choice Green. (*Details on back.*)

* **Predictability** - While Eversource prices change every 6 months (for residential and small business accounts) or 3 months (for medium and large business accounts), your electricity supply price will not change before your September 2019 meter read, and there are no hidden costs.

**Your Relationship with Eversource**

Your primary relationship for electricity will remain with Eversource.

- Your bill will continue to come from Eversource
- You will continue to send bill payments to Eversource
- You will continue to call Eversource if your power goes out

If you are eligible for a low-income delivery rate or fuel assistance, you will continue to receive those benefits.
Program Options & Pricing

1. If you do nothing, you will be automatically enrolled in POWER CHOICE STANDARD:

- **Renewable energy content**: 5% from renewable energy projects in New England, in addition to the minimum required by the state.
- **Rate term**: September 2017 meter read - September 2019 meter read.
- **Exit terms**: Leave any time. No exit charge.

2. If you want 100% renewable energy, you may choose POWER CHOICE GREEN:

*** To choose POWER CHOICE GREEN, call Dynegy at 1-866-220-5696 ***

- **Renewable energy content**: 100% renewable energy, all from renewable energy projects in New England.
- **Rate term**: September 2017 meter read - September 2019 meter read.
- **Exit terms**: Leave any time. No exit charge.

3. If you choose to opt out, you will remain on EVERSOURCE BASIC SERVICE:

- **Renewable energy content**: Meets Massachusetts minimum renewable energy requirements.
- **Rate term**: July 1, 2017 - December 31, 2017 for residential and small business accounts.
  - July 1, 2017 - September 30, 2017 for medium & large business accounts.
  - Eversource’s fixed Basic Service rates change every 6 months for residential and small business accounts and every 3 months for medium and large business accounts.
- **Exit terms**: Leave any time. No exit charge.

* The Power Choice Standard price and the Power Choice Green price both include a $0.001/kWh administration fee.

Frequently Asked Questions

**Are savings guaranteed?** No. The program price is guaranteed to be below Eversource only until the end of the current Eversource rate term. The Eversource rate will next change on January 1, 2018, for residential and small business accounts and on October 1, 2017, for medium and large business accounts.

**I have signed my own contract with an electricity supplier. Will I be automatically enrolled?** If you have already established a contract with a different electricity supplier, you should not be automatically enrolled. However, if you received this letter but you have an existing electricity supply contract, you should opt out of the program.

**I have solar panels on my property. If I join, will I continue to receive net metering credits?** Yes. Net metering will work the same way if you participate in the program. Your net metering credits from your solar panels will continue to appear on your Eversource bill and will continue to be calculated based on Eversource's Basic Service price, not on the program price.

If you have any additional questions, please do not hesitate to contact customer support at service@actonpowerchoice.com or 1-844-379-9933. Our Town consultants will be happy to help you.

Steven Ledoux
Town Manager